

AMAROK Adventures

changes in schedules, or other similar causes. AMAROK ADVENTURES does not assume responsibility for accidents or death that can be traced to the participant's negligence, acts of third parties or exterior circumstances, such as weather, natural occurrences, war or other similar causes.

TERMS OF BOOKING AND CANCELLATION

Stand 05.03.2020

The following terms of payment & booking conditions are valid for tours in any destination operated by Amarak Adventures.

All rates quoted are based on the current purchasing prices in Iceland. Prices are in Euro (EUR) as shown on our website. Prices are guaranteed after full payment has been made.

CANCELLATION

All cancellations must be made by letter or e-mail. In conformity with business practices within the Icelandic travel industry, the Travel Agent is obliged to charge cancellation fees to passenger(s) as follows:

CANCELLATION CHARGES

AMAROK ADVENTURES reserves the right to keep the below fee to cover costs.

If clients formally cancel their participation:

- 100% of the trip price is refundable before the group is guaranteed.
- 50% of the trip price is refundable if canceled 30-59 days before departure.
- 25% of the price of the trip is refundable and it is canceled from 16 to 29 days before departure.
- 0% of the price of the trip is canceled 15 days before departure.

TAILOR MADE TOURS

Confirmation of 30% must be paid at booking and full payment must have arrived 9 weeks prior to departure.

CHANGE FEES

If one requests changes to pre-made packages (i.e. self-drive packages), such as adding nights into the program, changing hotels or dates, a change fee might be charged. Please note that there is no fee for booking additional nights in the trip first city before or after a tour/package.

- **Last minute change fee:** If a confirmed service is changed less than two weeks prior to arrival of the client, change fee might be charged.
- **Last minute booking fee:** A last minute booking fee might apply to all bookings requested within two weeks of client's arrival. This fee will apply to bookings for self-drive packages and countryside accommodations. However, this does not guarantee confirmation and one will only be charged for confirmed bookings.

INSURANCE

Safety is our #1 priority. While our highly trained and experienced guides do their very best to ensure that everyone on tour with us has a safe and fun experience, there is still a very low possibility that an accident can occur that may require medical attention. Therefore, we advise that all of our clients have insurance that includes rescue.

VALIDITY OF PRICES

All rates quoted or shown in our tariffs are based on current purchasing prices in Iceland. In the event of currency fluctuation, government taxes, or due to any other cost increases that are outside our control, AMAROK ADVENTURES reserves the right to change prices already quoted or published in our price lists without notice.

Any eventual changes in rates will not be made with less than 8 weeks' notice prior to arrival.

After the invoice has been issued, the price is guaranteed against any surcharge, unless an increase is due to government laws or currency changes. AMAROK ADVENTURES will absorb an amount equivalent to 5% of the package price. Amounts that exceed the 5% will be charged and clients will be entitled to cancel their booking with a full refund if the surcharge exceeds 10%.

OTHER

All complaints must reach AMAROK ADVENTURES within 5 days from departure from the destination. Otherwise possible compensation is not valid.

AMAROK ADVENTURES reserves the right to alter tours and itineraries due to weather or road conditions. All programs can be changed or cancelled at any moment during the trip to assure the safety of the clients and staff of AMAROK ADVENTURES. Clients take full responsibility for meeting the physical fitness level requirement of the trip, and having all the required equipment that is described in the information provided to them. Clients that are physically unfit or not equipped for their tour can be dismissed from the tour at their own expense. No responsibility is accepted for losses or expenses due to delays, changes of flights or other services, as well as because of strikes, accidents, sickness, damage, negligence, weather, war,